



# SANCHAR NIGAM EXECUTIVES' ASSOCIATION

WEST BENGAL CIRCLE

Ground Floor, CTO Building, 8, Red Cross Place Place, Kolkata-700 001.

Phone 9434737779. Email: sneawbtc@gmail.com

No.: WB/SNEA/SHQ/2021-22/55

Dated at Kolkata, 01.02.2024

To,  
The Chief General Manager,  
West Bengal Telecom Circle,  
CTO Building, Kolkata – 700001

**Subject: Request for holding formal meetings with Sanchar Nigam Executives' Association.**

Respected Sir,

As you are well aware that in the recent 3<sup>rd</sup> Executives Membership Verification in BSNL, Sanchar Nigam Executives' Association has emanated as absolute Majority Association in BSNL with 52.07% vote share of the total executives strength in BSNL in pan INDIA. In West Bengal Telecom Circle, SNEA WB has received 52.75% (459 votes out of total 870 voters) whereas 2<sup>nd</sup> and 3<sup>rd</sup> position got 19% (165 votes) and 18% (156 votes) respectively.

We are really grateful to you and your good office for considering the input of SNEA WB on different issues for better growth of BSNL WB. Alongside the support and involvement of SNEA WB for betterment of BSNL WBTC as well as the welfare of executives round the clock are being received acclamation from your good office time & again. In the recent past the inputs of SNEA WB for considering different part of WBTC as Semi Hard/ Soft Tenure really shows that we are really concerned for betterment of the executives and it is your good office that has been instrumental for achieving the same from BSNL CO ND. Further, our inputs for Corporate Salary Account with SBI will also be beneficial for all the employees in WBTC.

Now in the capacity of Majority Association we would like to hold a formal meeting with you along with other vertical heads for development of BSNL WB and resolutions on HR issues.

Agenda points are mentioned below for details discussion and consideration please

## (A) Development issues:

### 1) CFA:

- I. Proper functioning of One NOC and its monitoring.
- II. Coordination team with ITPC and field for immediate resolution of HPSM Dockets.
- III. Coordination team for timely completion of Govt. projects
- IV. Procurement of BSNL owned OLT
- V. Credit of LCOs commission immediately.
- VI. Introduction of prepaid FTTH
- VII. Meeting with ITPC for developing more user friendly portals like FMS, FTTH etc.

### 2) CM:

- I. Implementation of 4G network and 4G saturation project
- II. AMC support to prephase VII CM equipment
- III. AMC of Battery and Power Plant Module
- IV. Improved network coverage
- V. Improved network coverage
- VI. Vehicle for CM O&M

प्राप्त किया / Received  
केंद्रीय प्राप्तकर्ता अनुभाग / C.R. Section  
मु. प्रत्येक दूरसंचार का कार्यालय / O/o the C.G.M.T.  
पश्चिम बंगाल परिमंडल / W.B. Circle, कोल / Kol-700001

Somenath Chatterjee

01/02/2024

### 3) EB & Marketing:

- I. Formation of exclusive EB team in each BA.
- II. Strengthening Circle EB Team.
- III. If Possible, dress code for EB & Marketing Team may be defined.
- IV. BA/OA heads mandatory visit to Customer premises
- V. Marketing through Social Media should be activated.
- VI. OBD platform/electronic media may be used for vigorous marketing of our own services.

### 4) Transmission:

- I. Strengthening Transmission Team at each level i.e. circle, BA & OA.
- II. Dedicated vehicle for each transmission team
- III. Procurement of Sufficient Splicing Machine, OTDR, testing kits etc. for field units.
- IV. Procurement of CPAN B1/B2 nodes for important locations.
- V. **Bandwidth crunch should be minimized for getting proper speed of services (customer satisfaction)**

### 5) Finance:

- I. EPF Higher pension: Deposit of EPF for Training periods.
- II. Correction of DOJ in EPF.
- III. EPF issues/disputes of Bankura and Burdwan.
- IV. Timely payment for Temporary Advances
- V. Proper distribution of Finance executives in Each BA/OA.

### 6) NOFN/Bharat Net:

- I. Very poor Support by PTPL

### 7) Civil/Electrical:

- I. Renovation of Important Buildings.
- II. Renting out Spare spaces of BSNL Building to generate revenue.
- III. Maintenance of BSNL Staff Quarters.
- IV. BSNL IQ in prominent locations like Darjeeling, Digha, Shantiniketan, CTO Building at Kolkata etc. may be renovated.

### (B) HR Issues:

1. **Empanelment of at least one Hospital on cashless basis on each BA: As per guidelines of BSNL Corporate office.**
2. **Empanelment of more renowned Hospitals for Treatment at CGHS rate**
3. **Delay in EPP upgradation**
4. Credit of 4 days SCL to PwBD employees as per BSNL CO ND guidelines
5. Proper Distribution of Manpower for finance and telecom wings as per restructuring guidelines.
6. No DGM OA post shown against KGP and SLG OA by BSNL WB in recent restructuring order.
7. Assignment of Realistic IPMS Target
8. Vehicle allotment as per BSNL Corporate office Guidelines to field units.
9. Correction of DOJ of employees which was delayed due to PVR.
10. Consideration of OTP Transfer request.
11. Consideration of all pending Rule-8 Cases: As per guidelines of BSNL Corporate Office.
12. Shifting Circle NOFN/Bharatnet Team to CTO Building.
13. HR Issues of Finance wings through HR vertical: As per BSNL Corporate office guidelines.
14. Holding of Development meeting by BA and OA heads with all executives once a month.
15. Mandatory Visit of BA heads to OA once in a month.
16. Mandatory Visit of Vertical Heads to Field units once in a month.
17. Mandatory regular formal meeting by BA and OA heads with SNEA representatives.
18. Allotment of Association Room to SNEA.
19. Marking all important circulars to SNEA

*Somenath Chatterjee*

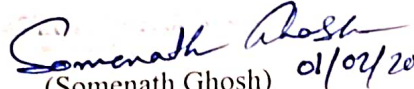


20. Involving SNEA during the Development and HR issues in all levels.
21. Utilizing Welfare funds for Welfare of BSNL Employees.
22. Reopening of Canteens at each Level i.e. Circle, BA and OA.
23. Resentment among executives for Mandatory attendance through Mobile where only Rs. 1500 for JTO and equivalent and Rs. 2500 for SDE equivalent are reimbursed by BSNL.
24. Settlement of pending SPS cases.
25. Anomaly in JTO longest stayee list
26. More number of PC/Laptop are required
27. Miscellaneous, if any, with the permission of chair.

Thus it is requested to give your valuable time to SNEA WB well in advance so that all the SHQ Members may be present to the meeting and discuss above issues which will surely be beneficial for all concerned.

In anticipation of your cordial cooperation,

With regards,

  
(Somenath Ghosh) 01/02/2024  
Circle Secretary, SNEA, WB